

Distance Learning Complaint Contact Information

Alabama

Alabama Commission on Higher
Education www.ache.state.al.us
<http://www.accs.cc/complaintform.aspx>
(334)242-1998 (334)242-0268

Alaska

Alaska Commission on Postsecondary Education _
<http://akadvantage.alaska.gov/>
http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf
(907)465-2962 (907)465-5316

Arizona

Arizona State Board for Private Postsecondary Education
<https://ppse.az.gov/complaint>
(602)542-5709 (602)542-1253

Arkansas

Arkansas Department of Higher Education
[Complaint Form](#)
<http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXI.pdf>
(501)371-2000

California

Department of Consumer Affairs, Bureau for Private Postsecondary
Education <http://www.bppe.ca.gov/enforcement/complaint.shtml>
http://www.bppe.ca.gov/forms_pubs/complaint.pdf
(916)431-6959 (800) 1-888-370-7589

Colorado

Colorado Department of Higher Education _
<http://highered.colorado.gov/Academics/Complaints/default.html>
(303)866-2723 (303)866-4266

Connecticut

Connecticut Board of Regents for Higher Education _
<http://www.ctregents.org/>
<http://www.ct.gov/dcp/cwp/view.asp?a=1629&Q=274424>
(860)947-1801

Delaware

Delaware Department of Education _
<http://www.doe.k12.de.us/>
(302)735-4000 (302)739-4654

District of Columbia

District of Columbia Office of the State Superintendent of Education
Education Licensure Commission <http://osse.dc.gov/service/file-complaint>
(202)727-6436

Florida

Florida Department of Education _
<http://www.fldoe.org/policy/cie/file-a-complaint.shtml> (850)245-0505 (850)245-9667

Georgia

Nonpublic Postsecondary Education Commission _
<http://rules.sos.state.ga.us/docs/392/5/06.pdf>
(770)414-3300

Hawaii

Department of Commerce and Consumer Affairs
<http://cca.hawaii.gov/ocp/consumer-complaint/>
(808)933-0910

Idaho

Idaho Board of Education _
http://www.boardofed.idaho.gov/policies/documents/policies/iii/iiip_students_0215.pdf
<http://www.ag.idaho.gov/consumerProtection/forms/ComplaintFormInformation.html>
(208)334-2270 (208)334-2632

Illinois

Illinois Board of Higher Education _
<http://www.ibhe.state.il.us/consumerinfo/complaint.htm>
(217)557-7359 (217)782-2551 (217)782-8548

Indiana

Indiana Commission on Proprietary Education
<http://www.in.gov/cpe/2329.htm> (317)232-1320 (317)233-4219

Iowa

Iowa College Student Aid Commission _
<https://www.iowacollegeaid.gov/content/constituent-request-review>
(515)725-3400 (515)725-3401

Kansas

Kansas Board of Regents _
<http://www.kansasregents.org/academic-affairs/private-out-of-state/complaint-process>
(785)296-4917 (785)296-7052

Kentucky

Kentucky Council on Postsecondary Education _
<http://www.lrc.ky.gov/kar/013/001/020.htm>
<http://cpe.ky.gov/forstudents/consumercomplaints/>
(502)573-1555 (502)573-1535

Louisiana

Office of the Attorney General _
<https://www.ag.state.la.us/Article.aspx?articleID=16&catID=0#ConsumerProtection>
(225)342-4253 (225)342-9318

Maine

Maine Department of Education _
<http://www.maine.gov/doe/>
(207)624-6600 (207)624-6700

Maryland

Maryland Higher Education Commission _
<http://mhec.maryland.gov/highered/acadaff/mhecstudentcomplaintprocess.pdf>
(410)260-4500 (800)974-0203

Massachusetts

Massachusetts Board of Higher Education _
<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>
(617)994-6950 (617)727-0955

Michigan

Michigan Department of Energy, Labor & Economic Growth _
http://www.michigan.gov/lara/0,4601,7-154-61343_35395_35396---.00.html (517)373-1820 (517)373-2129

Minnesota

Minnesota Office of Higher Education _
<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>
(651)642-0567 (651)642-0675

Mississippi

Mississippi Commission on College Accreditation _
<http://www.ihl.state.ms.us/mcca/>
<http://www.ihl.state.ms.us/mcca/downloads/studentcomplaintform.pdf>
(601)432-6372 (601)432-6225

Missouri

Missouri Department of Higher Education _
<http://www.dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>
(573)751-2361 (573)751-6635

Montana

Montana University System, Montana Board of Regents <http://mus.edu/board/>
(406)444-6570

Nebraska

Nebraska Coordinating Commission for Postsecondary Education [http://www.ccpe.state.ne.us/PublicDoc/CCPE/Complaint Form](http://www.ccpe.state.ne.us/PublicDoc/CCPE/ComplaintForm) (402)471-2847 (402)471-2886

Nevada

Nevada Commission on Postsecondary Education <http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>
(702)486-7330 (702)486-7340

New Hampshire

New Hampshire Postsecondary Education Commission <http://www.education.nh.gov/highered/colleges/index.htm>
(603)271-3494

New Jersey

New Jersey Commission of Higher Education <http://www.state.nj.us/bpu/assistance/complaints/>
(609)588-3226

New Mexico

New Mexico Higher Education Department <http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx> (505)476-8400 (505) 476-8453

New York

Office of College and University Evaluation,
New York State Education Department
<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>
(518)474-2593 (518)486-2779

North Carolina

Post-Secondary Education Complaints,
c/o Assistant Director of Licensure and Workforce Studies,
University of North Carolina General Administration
910 Raleigh Road
Chapel Hill, NC 27514
<mailto:studentcomplaint@northcarolina.edu>
(919)962-4558

North Dakota

North Dakota State Board for Career and Technical Education <http://www.nd.gov/cte/>
(701)328-3180 (701)328-1255

Ohio

Ohio State Board of Career Colleges and Schools _
<http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>
(614)466-2752 (614)466-2219

Oklahoma

Oklahoma State Regents for Higher
Education <http://www.okhighered.org/>
(405)225-9100

Oregon

Department of Education – Private and Career Schools
Office <http://www.ode.state.or.us/search/page/?=325>
(503)947-5600 (503)378-5156

Pennsylvania

Pennsylvania Department of Education, Division of Program
Services [Complaint Procedure](#)
(717)783-6137 (717)783-6139

Puerto Rico

Puerto Rico Council on Higher Education
(787)641-7100 (787)641-2573

Rhode Island

Rhode Island Board of Governors for Higher
Education <http://www.ribghe.org/default.htm>
(401)456-6008

South Carolina

South Carolina Commission on Higher Education
Complaint Information, Procedures, Form, and Authorization _
http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf
(803)737-2260 (803)737-2297

South Dakota

South Dakota Board of Regents _
<http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>
(803)737-2260 (803)737-2297

Tennessee

Tennessee Higher Education
Commission <http://www.tn.gov/thec/>
(615)741-3605 (615)741-6230

Texas

Texas Higher Education Coordinating Board _
<http://www.thecb.state.tx.us/>
<http://www.twc.state.tx.us/svcs/propschools/problem-school.html>
(512)427-6101

Utah

Utah Division of Consumer Protection _
<http://consumerprotection.utah.gov/complaints/index.html>
(801)530-6601 (801)530-6001

Vermont

Vermont State Board of Education _
http://education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf
(802)828-3135

Virginia

Private & Out-of-State Postsecondary Education, State Council of Higher Education for Virginia
<http://www.schev.edu/forms/StudentComplaintInformation.pdf>
(804)371-2285 (804)225-2604

Washington

Washington Higher Education Coordinating Board
<http://www.wsac.wa.gov/>
(360)753-7869

Washington DC

Washington DC – Education Licensure Commission _
<http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints> (202)442-4343 (202)442-4465

West Virginia

West Virginia Higher Education Policy Commission
Student Complaints are addressed in Section 14 of Series 10 in the state regulations found here:
<https://www.wvhepc.org/resources/133-20.pdf>
(304)558-4016

Wisconsin

Wisconsin Educational Approval Board _
<http://eab.state.wi.us/resources/complaint.asp>
(608)266-1996 (608)264-8477

Wyoming

Wyoming Department of Education _
<http://edu.wyoming.gov/> (307)777-5712

Northwest Florida State College (NWFSC) is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) to award certificate, associate, and baccalaureate degrees.

Students may contact the Commission if there is significant evidence that appears to support noncompliance with SACSCOC accreditation standards. Contact the Southern Association of Colleges and Schools Commission on Colleges at 1866 Southern Lane, Decatur, Georgia 30033-4097 or call (404) 679-4500 for questions about the accreditation of Northwest Florida State College (NWFSC) or visit <http://www.sacscoc.org/index.asp> to learn more about SACSCOC.