

Institutional Complaint Process

Students who have a complaint about their educational experience at Northwest Florida State College (NWFSC), which complaint is not resolved through internal, college procedures, may contact the following agencies for assistance:

Southern Association of Colleges and Schools

Commission on Colleges

1866 Southern Lane

Decatur, Georgia 30033-4097

<http://www.sacscoc.org/pdf/081705/complaintpolicy.pdf>

The Florida College System

325 West Gaines Street, Room 1544

Tallahassee, Florida 32399-0400

<https://www.floridacollegesystem.com/home.aspx>

Atlanta Office

Office for Civil Rights

U.S. Department of Education

61 Forsyth St. S.W., Suite 19T10

Atlanta, GA 30303-8927

Telephone: 404-974-9406

Fax: 404-974-9471; TDD: 877-521-2172

Email: OCR.Atlanta@ed.gov